

## Certificate in Public Service and Safety Leadership Program Learning Outcomes

It is the vision of the College of Graduate Studies to develop responsible leaders who aspire to thrive within their professions and service activities by fostering the integration of theoretical and practical knowledge.

To support this vision, graduates of the Certificate Program in Public Service and Safety Leadership program will be able to:

- PLO 1. Demonstrate acquisition of the skills necessary to lead the successful integration of all-hazards public safety, to think critically, and to exhibit effective written and oral communication.
- PLO 2. Design and execute comprehensive strategic planning, program evaluation, organization promotion, and project management to build the success of an organization (i.e., human capital, financial capital, organizational culture, public perception).
- PLO 3. Demonstrate understanding of the importance of an integrated approach to public safety and service, the role of leadership, the importance of partnerships, and the impact of internal and external engagement.

Assessment Measure	Program Outcome 1	Program Outcome 2	Program Outcome 3
<b>PSSL 600 Integrated Approaches to Public Safety</b> – Apply a theoretical framework of community engagement and collaboration given a current situation and public service organization.	X		X
<b>PSSL 610 Strategic Planning &amp; Evaluation</b> – SWOT Analysis of Public Safety Organization’s Strategic Plan to include recommendations for revisions.	X	X	X
<b>PSSL 620 Human Resource Management and Employee Wellness</b> – Develop and sustain a capable, productive, diverse, inclusive, and healthy staff. Issues will include best practices for recruiting, hiring, training, and retaining employees.		X	X
<b>PSSL 630 Effective Project Management</b> – Manage a project from conception to implementation including the identification of project goals, mapping out a feasible timeline and budget, troubleshooting issues, and delivering the end product.	X	X	X